SCOTT+SCOTT, 1 SCOTT+SCOTT, ATTORNEYS AT LAW, LLP ATTORNEYS AT LAW, LLP CHRISTOPHER M. BURKE (214799) AMANDA F. LAWRENCE (pro hac cburke@scott-scott.com vice) 4771 Cromwell Avenue alawrence@scott-scott.com Los Angeles, CA 90027 156 South Main Street Telephone: 213-985-1274 P.O. Box 192 Facsimile: 213-985-1278 Colchester, CT 06415 Telephone: 860-537-5537 6 Facsimile: 860-537-4432 SCOTT+SCOTT, ATTORNEYS AT LAW, LLP JOSEPH P. GUGLIELMO (pro hac vice) iguglielmo@scott-scott.com The Chrysler Building 405 Lexington Avenue, 40th Floor New York, NY 10174 10 Telephone: 212-223-6444 Facsimile: 212-223-6334 11 12 Counsel for Plaintiff 13 14 UNITED STATES DISTRICT COURT 15 CENTRAL DISTRICT OF CALIFORNIA 16 Civil No.: 2:14-cv-00670-RGK-AGRx ANGEL AGUIAR, Individually and on 17 Behalf of All Others Similarly Situated, **SUPPLEMENTAL** 18 DECLARATION OF JEFFREY D. Plaintiff, DAHL WITH RESPECT TO IMPLEMENTATION OF THE 19 NOTICE PLAN AND VS. PERFORMANCE OF REQUIRED 20 SETTLEMENT MERISANT COMPANY, and WHOLE ADMINISTRATION ACTIVITIES 21 EARTH SWEETENER COMPANY, Hon. R. Gary Klausner 22 LLC, Judge: February 2, 2015 Date: 23 Defendants. Time: 9:00 a.m. 24 Ctrm: 850 25 26 27 28 SUPPL DECL OF JEFFREY D. DAHL Civ. No.: 2:14-cv-00670-RGK(AGRx)

WITH RESPECT TO IMPLEMENTATION

OF THE NOTICE PLAN

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WITH RESPECT TO IMPLEMENTATION OF THE NOTICE PLAN

- I, Jeffrey D. Dahl, being duly sworn and deposed, say:
- I am over 21 years of age and am not a party to this action. 1.
- 2. I have personal knowledge of the facts stated herein and, if called as a witness, could and would testify competently thereto.
- 3. I am Founder and Principle of Dahl Administration, LLC ("Dahl"). Dahl has been retained as the Notice Administrator for the above-captioned action. I am a nationally recognized expert with over 20 years of experience in class action notice and settlement administration. I have provided settlement administration services for more than 500 class actions involving securities, product liability, fraud, property, employment and discrimination. I have experience in all areas of settlement administration including, but not limited to, notification, claims processing and distribution. I have served as a Distribution Fund Administrator for the U.S. Securities and Exchange Commission.
- 4. Dahl has been selected as Notice Administrator and Settlement Administrator jointly by Class Counsel and Defendants in their Class Settlement Agreement ("Settlement Agreement") which was preliminarily approved by the Court on October 2, 2014 in the Court's Order Re: Plaintiff's Motion for Preliminary Approval of Class Action Settlement ("Preliminary Approval Order"). I previously submitted a Declaration of Jeffrey D. Dahl with Respect to Settlement Notice Plan, which was attached as Exhibit C to the Settlement Agreement, and a 1 Civ. No.: 2:14-cv-00670-RGK(AGRx) SUPPL DECL OF JEFFREY D. DAHL

Declaration of Jeffrey D. Dahl With Respect to Implementation of the Notice Plan and Performance of Required Settlement Administration Activities, which was attached as Exhibit A to the Declaration of Amanda F. Lawrence in Support of Plaintiff's Motion for Final Approval of Class Action Settlement and Request for Entry of Final Judgment and Motion for Approval of Attorney's Fee Award, Expense Reimbursement, and Incentive Award. I submit this Declaration in support of Plaintiffs' Motion for Final Approval of Class Action Settlement and Request for Entry of Final Judgment to establish that the approved Notice Plan was implemented and that Dahl has performed all of the Settlement Administration activities required by the Preliminary Approval Order and the Settlement Agreement.

- 5. I submit this Declaration to provide updated information to the Court regarding the execution of the Court-approved Notice Plan, the number and nature of claims filed, as well as other updated information related to the administration of this settlement.
- 6. This Declaration describes: (a) updated information related to the execution of the web-based advertisement component of the settlement Notice Plan; (b) updated information related to the execution of the keyword search advertisement component of the settlement Notice Plan; (c) updated information related to the execution of the social media component of the settlement Notice SUPPL DECL OF JEFFREY D. DAHL

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settlement.

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WEB-BASED NOTICE

Dahl's media partner FRWD implemented a web-based notice

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campaign using banner-style notices measuring 728 x 90 pixels and 300 x 250 pixels, which was substantially similar to the notices included as Exhibit 4 to the Affidavit of Jeffrey D. Dahl with Respect to Settlement Notice Plan dated August 18, 2014. The banner-style notices contained a link to the Settlement website at www.PureViaSweetenerSettlement.com.

8. The banner-style notices were caused to appear in prominent positions on a subset of individual websites from two networks of websites known as the Reach Channel and Foodie Sites. The banner notices run on websites when the site's demographics match the target audience. As of January 18, 2015, the banner-style notices were placed on selected websites from the two website networks 15,395,896 times.

9. Dahl's media partner FRWD examines "click-through rate" (CTR) data for each website on which the banner-style notices appear on at least a weekly basis. FRWD staff then optimizes the allocation of banner-style notice advertisements across websites based upon the observed CTR data. This process maximizes the exposure of potential Class Members to the Settlement Website, increases the efficiency of the web-based Notice campaign, and drives increases in the claim filing rate throughout the Notice campaign period.

## **KEYWORD SEARCH NOTICE**

- 10. Dahl's media partner FRWD formatted keyword search notice advertisements meeting the standards of the Google and Bing search engine websites. These keyword search notice advertisements were reviewed and approved by the Parties. These notices contained a link to the Settlement website at www.PureViaSweetenerSettlement.com.
- 11. Through January 18, 2015, the keyword search notices were displayed 11,667 times in response to Google or Bing search engine users' queries that included relevant search terms. The most commonly entered keyword search terms triggering display of the keyword search notice advertisement were "Pure Via sweetener," "Pure Via natural sweetener," "Pure Via natural," and "Pure Via settlement."

## SOCIAL MEDIA NOTICE

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12. Dahl's media partner FRWD formatted Facebook display notice advertisements meeting the standards of the Facebook social network. The social media notices were reviewed and approved by the Parties. These notices contained a link to the Settlement website at www.PureViaSweetenerSettlement.com.

13. Through January 18, 2015, the social media notices were displayed 13,777,796 times on the Facebook pages of users with the targeted Facebook interested areas.

## **NOTICE SUMMARY**

- 14. Combining the web-based banner-style notice campaign with the keyword search and social media notice campaigns described above, the overall web-based notice campaign delivered more than an estimated 29.3 million web impressions through January 18, 2015. Each web impression is an opportunity for a potential class member to click on the banner, search, or social media notice advertisement and view the Settlement Website. In addition, Print Publication notice was displayed to over 45 million readers.
- 15. The notice campaign is ongoing and there will be approximately an additional six million digital impressions displayed to Class Members during the remainder of the claims filing period.

SETTLEMENT WEBSITE 1 2 16. Dahl established settlement website a at 3 www.PureViaSweetenerSettlement.com. The settlement website was activated on 4 5 October 27, 2014, and is still operating. On December 19, 2014, the Declaration of 6 Amanda F. Lawrence in Support of Plaintiff's Motion for Final Approval of Class 7 Action Settlement and Request for Entry of Final Judgment and Motion for Approval of Attorneys' Fee Award, Expense Reimbursement, and Incentive 9 10 Award, and all related documents were posted on the Settlement Documents page 11 of the settlement website. 12 13 17. As of January 18, 2015, the settlement website has received 49,060 14 visits. 15 SETTLEMENT INFORMATION LINE 16 17 18. On October 27, 2014, Dahl established an automated toll-free 18 settlement information line (1-888-805-9126) to assist potential settlement Class 19 Members and any other persons seeking information about the settlement. As of 20 21 January 19, 2015 the settlement information line has received 296 telephone calls. 22 OTHER COMMUNICATIONS 23 19. As of January 18, 2015, Dahl has received, and responded to when 24 25 appropriate, 253 emails and 59 pieces of written correspondence related to this 26 settlement. 27 6 Civ. No.: 2:14-cv-00670-RGK(AGRx) SUPPL DECL OF JEFFREY D. DAHL 28 WITH RESPECT TO IMPLEMENTATION

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## **REQUESTS FOR EXCLUSION AND OBJECTIONS** 1 2 20. The postmark deadline for potential class members to request to be 3 excluded from this settlement was January 2, 2015. Through January 18, 2015, 4 5 Dahl has received three timely exclusion requests and no untimely requests for 6 exclusions. Those persons are: Kathy Holcomb, Robin Coar, and Barbara Dunbar. 7 21. The deadline for potential class members to object to this settlement 9 was January 2, 2015. Through January 18, 2015, Dahl has received two 10 objections. The two objections were submitted by Michael Narkin and Barbara S. 11 Cochran. On January 21, 2015, Dahl received a Notice of Withdrawal of 12 13 Objection by Barbara S. Cochran. Mr. Narkin is thus the sole objector as of 14 January 23, 2015. As of January 22, 2015, Mr. Narkin has not filed a claim form. 15 **CLAIMS FILED** 16 17 22. Through January 22, 2015, a total of 31,643 claims have been filed. 18 I declare under penalty of perjury, that the foregoing is true and correct to 19 the best of my knowledge. 20 21 Executed this 23rd day of January, 2015, in Minneapolis, Minnesota. 22 Tom D. De 23 Jeffrey D. Dahl 24 Founder and Principal 25 Dahl Administration, LLC 26 27 7 Civ. No.: 2:14-cv-00670-RGK(AGRx) SUPPL DECL OF JEFFREY D. DAHL 28 WITH RESPECT TO IMPLEMENTATION

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**CERTIFICATE OF SERVICE** 

I hereby certify that on January 23, 2015, I caused the foregoing to be electronically filed with the Clerk of the Court using the CM/ECF system, which will send notification of such filing to the email addresses denoted on the Electronic Mail Notice List, and I hereby certify that I caused the foregoing document or paper to be mailed via the United States Postal Service to the non-CM/ECF participants indicated on the Manual Notice List.

I certify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on January 23, 2015.

AMANDA F. LAWRENCE (pro hac vice) SCOTT+SCOTT.

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alawrence@scott-scott.com

/s/ Amanda F. Lawrence

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